

RESIDENT'S GUIDE TO MUNICIPAL SERVICES

January 2026 edition



THE CITY OF
SANFORD
NORTH CAROLINA



Mayor Rebecca Salmon

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@mayorrebeccasalmon

Mayor's Message

Sanford is a thriving city, thanks to the commitment and determination of Sanford City Council and City staff to stand apart as a leader in the region and state.

As our city continues to grow, we remain steadfast in our commitment to provide the essential services that contribute to the well-being of our residents. Our goals are to preserve Sanford's rural charm while also embracing the modern amenities that enhance everyone's quality of life.

We are revitalizing our public spaces and improving our infrastructure, investing in quality water and

wastewater services, strengthening our public safety agencies, beautifying our neighborhoods, and fostering regional partnerships for the benefit of all.

This booklet serves as your guide to the array of services available to every resident. We hope you take a few moments to scan its pages to ensure you are aware of the ways your municipal government is working for you every day.

I am immensely proud of Sanford, and I hope that you share my enthusiasm. Let's work together to keep Sanford a city known for its creativity, innovation, and community spirit.

City of Sanford Strategic Framework

Sanford City Council worked with the Central Pines Regional Council to develop a Strategic Framework for leadership and policy making for the City of Sanford.

The framework sets these five main tenets to which all policies, procedures, and goals should align:



Economic Prosperity for All



Preserve & Create Affordable Housing



Vibrant Downtown Sanford & Historic Jonesboro



Planning & Infrastructure for Managed Growth



Community Building

The City of Sanford strives to continually evaluate and enhance services to meet the needs of our residents and ensure a community that works for everyone.

View the full Strategic Framework at www.sanfordnc.net/strategic-framework.



In This Guide

- About Sanford..... 2
- How to Be Informed..... 2
- Municipal Government 3
- Public Safety, Fire..... 4
- Public Safety, Police..... 5
- TriRiver Water 6
- Public Works 7-8
- Planning & Development..... 9-10
- Municipal Parks 11-12
- Sanford Municipal Golf Course 12
- Public Art 13
- Development Tracking 14
- Municipal Locations 15
- Economic Development..... 16
- Public Transportation 17
- Friends of Sanford 17
- City Events & Programs 18
- Frequently Asked Questions..... 19-20



This publication is designed for City of Sanford residents as a go-to guide to services, programs, and activities offered by your Sanford municipal government.

City residents and community stakeholders have numerous options to connect with municipal staff and departments. Residents with questions about City policies, services, and programs are always welcome to visit a City facility or contact the City department directly.

For more information on any policy, service, or program, visit our website at www.sanfordnc.net.

About Sanford, North Carolina



POPULATION
32,813



MEDIAN AGE
35



MEDIAN HOME VALUE
\$222,000



AVG INCOME
\$54,294



CITY LIMITS
33.5 sq mi



VETERANS
6%

How to Be Informed

The City of Sanford offers several options for staying informed about municipal services and decisions, including a website and projects hub, social media, and television.

Learn more and subscribe to receive information from each of our channels at www.sanfordnc.net/media-center or scan the QR code.



PUBLIC INFORMATION OFFICE

Public Information Officer

Kelly Miller

919-777-1048

kelly.miller@sanfordnc.net



The City of Sanford offers text and email alerts about street closures, events, emergency conditions, disaster response, meetings of the Sanford City Council, and more.

Subscribe at www.sanfordnc.net/alerts.

Water and Wastewater Information

Operated by the City of Sanford, TriRiver Water is the water and wastewater service provider for residents in Sanford, Lee County, Pittsboro, Siler City, and Chatham County. Subscribe to receive text and email notifications related to water and wastewater service at www.tririverwater.com/alerts.

TriRiver Water shares utility information on social media at www.facebook.com/tririverwater and www.instagram.com/tririverwater.

Customers with any questions about utility services or billing should call 919-775-8215 to speak with a Customer Service representative, or visit one of the following locations during regular business hours for in-person assistance:

- Sanford Municipal Building: 225 East Weatherspoon Street in Sanford.
- Chatham Commons Shopping Center: 630 East Street in Pittsboro.
- Siler City Town Hall: 311 N 2nd Avenue in Siler City.

Learn more about TriRiver Water on page 6 of this guide.

Municipal Government

The City of Sanford operates under a council-manager form of government. The governing body consists of the mayor and the Sanford City Council, which is comprised of five ward representatives, and two at-large representatives.



Sanford City Council is responsible for:

- establishing general policies for the City;
- appointing the City Manager, City Clerk, and members of various boards and commissions;
- enacting ordinances, resolutions and orders;
- reviewing the annual budget; and
- authorizing contracts on the City's behalf.

Sanford City Council meets on the first and third Tuesday of each month at 5 p.m. Council work sessions are held on the second and fourth Tuesdays of each month at 1 p.m.

Sanford City Council meetings are open to the public except for closed sessions. See agendas, meeting recordings, and more at www.sanfordnc.net/council.

MEMBER	REPRESENTS	CONTACT
Rebecca Salmon	Mayor	919-777-1103
Mark Akinosho	Ward 1	919-718-5004
Charles Taylor	Ward 2	919-353-1316
Chris Petty	Ward 3	910-651-5667
Byron Buckels	Ward 4	919-708-5182
Jean Dabbs	Ward 5	919-478-5737
Walter Ferguson	City At Large	919-478-0107
Linda Rhodes	City At Large	919-353-1186

LOCATION

Meetings – Council Chambers
 Work Sessions – West End Conference Room
 Sanford Municipal Center
 225 E. Weatherspoon Street in Sanford

PUBLIC COMMENT

Public comments are accepted at the first regular meeting each month. To comment, sign up with the City Clerk by 4:50 p.m. that day. Public hearings are held at the second regular meeting of each month at 6 p.m. To speak at a public hearing, sign up outside Council Chambers before 5:50 p.m.

ADMINISTRATION

- City Manager Hal Hegwer 919-777-1112
- Assistant City Manager Beth Kelly 919-777-1138
- Assistant City Manager Vic Czar 919-777-1118

CITY CLERK

The Sanford City Clerk is responsible for keeping the records for Sanford City Council and performing other duties assigned by the city manager, the mayor, or Sanford City Council.

- City Clerk Bonnie Davis 919-777-1111
- Deputy City Clerk Vicki Cannady 919-777-1112

BOARDS & COMMISSIONS

Residents of Sanford are encouraged to serve on any of the City's boards and commissions. To get involved, visit www.sanfordnc.net/boards.

EMPLOYMENT

The Human Resources Department oversees hiring and retention. To view current job openings, visit www.sanfordnc.net/jobs.

BUSINESS LICENSES

The City of Sanford does not require that businesses obtain a privilege license to operate within city limits. However, the City may require that businesses obtain a license for other reasons. Also, local zoning regulations may apply.

Learn more about licenses at www.sanfordnc.net/business or call 919-775-8215.

Public Safety



In case of emergency, call 9-1-1. For non-emergencies, call 919-775-8313.

www.sanfordnc.net/fire

SANFORD FIRE DEPARTMENT

The Sanford Fire Department is an ISO Class 2 agency that is staffed 24 hours a day, every day of the year. The department operates from four stations.

The Sanford Fire Department's primary services include fire suppression; motor vehicle crash response; hazardous materials response; fire pre-plans; fire investigations; and technical rescue, including rope, trench, confined space, water, and structural collapse.

ADMINISTRATION

Matthew Arnold, Chief
Alex Collazo, Assistant Chief of Risk Reduction
Cy Richardson, Assistant Chief of Operations

LOCATIONS

- Central Fire Station, 512 Hawkins Avenue
- Fire Station 2, 2220 Woodland Avenue
- Fire Station 3, 900 Cool Springs Road
- Fire Station 5, 3945 Colon Road

COMMUNITY SERVICES

- Fire truck visits and tours of the stations.
- Fire Safety Program
The department provides fire prevention and fire safety programs for schools, community groups, and nonprofits.
- Smoke Detector Program
The department offers free smoke detectors and installation for residences within Sanford's city limits.
- Child Passenger Safety
The department operates as a Permanent Checking Station for child safety seats. Call 919-775-8313 or email sanfordfire@sanfordnc.net to schedule a free installation or evaluation.

FIRE CODE INSPECTIONS

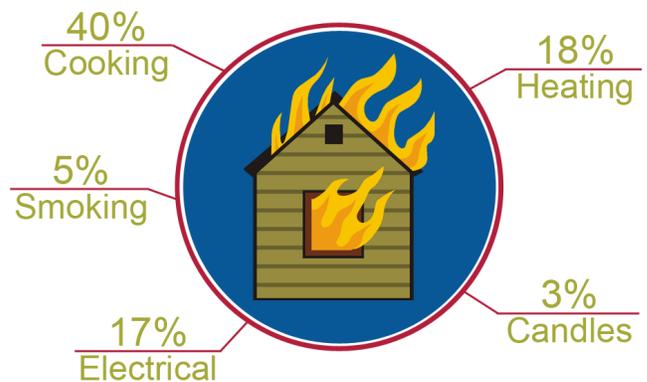
The Sanford Fire Department inspects local businesses and industries at a frequency mandated by the North Carolina Fire Code.

Use the tools on our website to see these requirements and prepare your business for its next inspection.

www.sanfordnc.net/fire-inspection



Top Causes of House Fires



DID YOU KNOW? >>>

An ISO Class 2 fire rating means the department provides superior fire protection, earning high marks in staffing, communication, water supply, and risk reduction — which can lead to lower insurance rates.

Public Safety



In case of emergency, call 9-1-1. For non-emergencies, call 919-775-8268.

www.sanfordnc.net/police

SANFORD POLICE DEPARTMENT

The CALEA-accredited Sanford Police Department seeks to create a safe and secure environment for our community and its residents and visitors.

The Sanford Police Department is organized into the following divisions: administration, communications, detective division, tactical narcotics, uniform patrol, and community policing. It is located at 225 East Weatherspoon Street.

ADMINISTRATION

Ronnie Yarborough, Chief

Vinnie Frazer, Assistant Chief

Eric Pate, Major of Field Operations

Daryl Kirby, Communications Supervisor

- Non-Emergency 919-775-8268
- Crimeline 919-775-8346

COMMUNICATIONS/DISPATCH

The Communications Division of the Sanford Police Department dispatches all 9-1-1 calls for Sanford and Lee County, including for the Lee County Sheriff's Office and all volunteer fire departments.

All telecommunicators are Emergency Medical Dispatcher Certified. They must maintain their certification through continuing education. The department employs 16 dispatchers to ensure continuous coverage every day of the year.

Call Volume for 2025	56,260
First Health EMS	9,795
Fire	3,498
Law Enforcement	42,967



DID YOU KNOW? >>>

The City of Sanford's public safety personnel protect more than 30,000 people and cover 33.5 square miles.



COMMUNITY SERVICES

- Police 2 Citizen Online Portal
The P2C Online Portal allows users to access and print arrest reports, accident reports, and incident reports. Access the portal at www.p2csanfordnc.net.
- Community Watch
The Community Policing Unit manages the Community Watch Program. Call 919-775-8268 for more information.
- National Night Out
National Night Out is a national community-police initiative to make neighborhoods safer and stronger. Learn more at www.sanfordnc.net/nno.

Dialed 9-1-1 By Mistake?

The Communications Division answers thousands of calls a day.

When someone calls 9-1-1, dispatchers assume there is an emergency situation — even if the caller hangs up without saying anything.

If you call by mistake — **don't hang up!** Let the dispatcher know what happened so an officer isn't sent to your location, which ties up valuable resources.

TriRiver Water



TriRiver
WATER

The City of Sanford operates TriRiver Water to provide water and wastewater services to properties connected to the City's distribution and/or collection systems.

To arrange water service, Sanford residents should contact Customer Service during regular business hours, which are Monday through Friday from 8 a.m. until 5 p.m.

For full information about TriRiver Water or starting service, visit www.tririverwater.com.

- Customer Service 919-775-8215
- Engineering 919-777-1122
- After-Hours Water or Sewer Emergencies 919-775-8215

ADMINISTRATION

Paul Weeks, Executive Director of Utilities
Cameron Clinard, Public Information Officer
Michelle Ballard, Customer Service Manager

COMMUNITY SERVICES

- Water and Sewer Taps
Residents who are not already connected to TriRiver Water's system may be able to connect. Call the Engineering division for more information.
- Water Quality
TriRiver Water will test any resident's water by request. Contact Customer Service to get started.
- Bulk Water
Residents can use TriRiver Water's bulk water program to fill water tanks, swimming pools, and other large containers.
- Water Meters
TriRiver Water helps residents conserve water and keep water bills low by offering several meter services, including emergency cut-offs, flow testing, and leak investigations.

See all utility programs and services at www.tririverwater.com.

CHECKLIST TO START UTILITY SERVICES



Completed utility service application



State or federal current issue photo ID



\$75 deposit



Proof of Social Security number or Tax ID



Proof of residency

SANFORD
cares

COMMUNITY ASSISTANCE & RELIEF
EMERGENCY SUPPORT

TriRiver Water's Sanford Cares assistance program allows Sanford customers to round up their monthly bills to the nearest dollar. The extra cents are added to an emergency relief fund to help struggling residents pay their water and sewer bills. There are also options to make a monthly flat donation or a one-time donation. The program is administered by Johnston-Lee-Harnett Community Action. Learn more at www.tririverwater.com.

Public Works

The Public Works Department is responsible for providing essential services to Sanford residents, including street and sidewalk maintenance.

Residents pay an annual solid waste fee, which covers weekly trash and bi-weekly recycling collection; regular leaf and limb collection; and weekly bulk trash collection.

Visit www.sanfordnc.net/publicworks for a list of departments and services.

- Public Works Administration 919-777-1118
225 E. Weatherspoon Street
- After-Hours Street or Solid Waste Emergencies 919-775-8268

ADMINISTRATION

Fedd Walker, Director
Kris Furmage, Facilities & Waste Services Administrator
Caroline Jeffries, Parks & Grounds Administrator
Ebony McLean, Transportation Administrator

COMMUNITY SERVICES

- Public Works Service Center 919-775-8247
The Public Works Service Center is the point of contact for all issues or concerns related to street signs and maintenance, trash and recycling, leaf and limb pickup, and compost.
- Sanitation Services
The City of Sanford contracts GFL Environmental to provide trash and recycling collection. Trash is



DID YOU KNOW? >>>

Roads in Sanford are owned and maintained by either the City of Sanford or the N.C. Department of Transportation.



picked up weekly and recycling is picked up every other week. View collection schedules at www.sanfordnc.net/waste-services.

- Yard Waste Collection
The City of Sanford's solid waste division collects yard waste, such as leaves, hedge clippings, pine needles, and limbs from residential properties. Visit www.sanfordnc.net/yard-waste for details, including a collection schedule.
- Electronic Waste
The City's residential e-waste program picks up electronic items such as computer equipment, televisions, peripherals, microwaves, and phones.

TriRiver Water Suggests these 3 Easy Ways to Protect Your Sewer Pipes

Fats, oils, and grease (FOG) come from meat fats in cooking oil, butter and margarine, and food products such as mayo and salad dressings. FOG poured down kitchen drains builds up inside sewer pipes. The buildup clogs pipes and causes untreated water to back up into homes and businesses.

- 1 **TRASH THE GREASE:** Pour used cooking grease into an empty, heat safe container. Once the grease cools, toss the container into the garbage.
- 2 **SCRAPE YOUR PLATE:** Let pots and pans cool, then wipe them with a paper towel prior to washing to absorb the grease. Also

wipe out all dishes and cooking utensils.

- 3 **CATCH THE SCRAPS:** Don't use the garbage disposal. Catch food scraps in your sink with a basket or strainer and toss them into the trash or compost bin.

More information is available at www.tririverwater.com.

Public Works cont.



See a full list of eligible items at www.sanfordnc.net/ewaste/.

- Bulk Trash Collection

The City offers weekly residential curbside collection of bulk trash. Visit www.sanfordnc.net/bulk-trash for full information.

- Tire & Battery Collection

Residents can schedule tire and battery pickup twice

TRASH & RECYCLING PICKUP

The City of Sanford contracts GFL Environmental for weekly trash (brown cart) and bi-weekly recycling (blue or green cart) collection.

Residents pay an annual solid waste fee that includes the cost of one trash cart and one recycling cart. Additional carts are available for a fee.

www.sanfordnc.net/waste-services

annually by calling the Public Works Service Center.

- Compost Facility

The City operates its own compost facility where the public can purchase wood chips and compost at a reasonable rate. Find more information at www.sanfordnc.net/compost.

What can be recycled?

<h4>PLASTIC</h4> <p>Bottles, tubs, jugs and jars</p> <p>No pumps Empty and rinse</p>	<h4>METAL</h4> <p>All cans</p> <p>Empty and rinse</p>
<h4>GLASS</h4> <p>Bottles and jars</p> <p>Empty and rinse</p>	<h4>PAPER</h4> <p>Paper, cartons and cardboard</p> <p>Flatten cardboard</p>

KEEP THESE OUT!

<ul style="list-style-type: none"> ⊗ All batteries (car, lithium, etc.) ⊗ Ceramic items ⊗ Clothing or textiles ⊗ Diapers ⊗ Disposable cups (plastic and paper) 	<ul style="list-style-type: none"> ⊗ Electronics ⊗ Food-tainted items ⊗ Household glass ⊗ Medical waste ⊗ Hazardous waste ⊗ Plastic bags/wrap ⊗ Scrap metal/wood 	<ul style="list-style-type: none"> ⊗ Shredded paper ⊗ Styrofoam/peanuts ⊗ Tangles (cords, hoses, wires, etc.) ⊗ Tires ⊗ Toys
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Annual Stats

The City of Sanford's Public Works staff maintains the city's infrastructure, including:

- ◆ 33.5 square miles
- ◆ 156 miles of streets
- ◆ 308 vehicles and equipment
- ◆ 8 municipal parks

On average, staff collects the following from the roads and rights-of-way around the city:

- ◆ 6 tons of litter
- ◆ 3,180 tons of leaves
- ◆ 3,864 tons of limbs
- ◆ 1,007 tons of bulk trash

GFL collects:

- ◆ 11,115 tons of trash
- ◆ 2,082 tons of recycling

Planning & Community Development

The Planning and Community Development Department is a consolidated multi-jurisdictional and interdisciplinary agency serving the City of Sanford, Town of Broadway, and Lee County.

The department is composed of a highly effective team of planning and technical professionals serving the current and long-range needs of its communities.

ADMINISTRATION

Marshall Downey, Director
David Montgomery, Long Range Planner
Thomas Mierisch, Zoning Administrator
Patrick Marion, Inspections Administrator
Mistie Wilson, Permitting Administrator
Barbara McMillen, Code Enforcement Supervisor
Karen Kennedy, Community Development Manager

CENTRAL INTAKE FOR PERMITS & PLANS

The Sanford/Lee County Planning Department uses an online portal to process building permit and zoning applications, subdivision plats, and other submittals for the City of Sanford, the Town of Broadway, and Lee County.

The central intake portal is intended to make project review easier, more efficient, and more accessible for applicants by allowing them to:

- Apply for all trade building permits and standalone trade permits.
- Apply for temporary uses, minor subdivisions, chicken permits, and other types of permits.
- Track the status of their applications and reviews.
- Receive notifications about the status of their project review.
- Upload and attach documents to their project application.
- Pay fees, schedule inspections, and more.

To start the process, call 919-718-4654 or visit the portal at www.sanfordnc.net/central-intake.



DID YOU KNOW? >>>

Nearly all construction, development, business projects — and even some events — require zoning approval.

COMMUNITY SERVICES

- Building Inspections 919-718-4654

The Inspections Division handles the permitting and building inspections needs for Sanford, Broadway, and Lee County, including home additions, decks, pools, and detached structures.

- Zoning and Design Review 919-718-4656

The Zoning and Design Review Division provides land use administration for the City of Sanford, Lee County, and the Town of Broadway. Zoning review and approval is the first step for nearly all projects.

- Code Enforcement 919-718-4652

The City of Sanford's code enforcement officers enforce the minimum housing standards set by the state of North Carolina as well as City ordinances that address public nuisances. Code Enforcement only operates within Sanford's city limits.

- Community Development 919-718-4657

The Community Development Division manages federal, state, and local grants provided to low-to-moderate income residents for housing repairs. Other programs in this division focus on broader neighborhood revitalization efforts, homelessness prevention, and affordable housing initiatives.



Planning & Community Development cont.

- Strategic Services 919-718-4663
Strategic Services provides all the mapping needs for Lee County, including Sanford. Strategic Services maintains the Geographic Information System (GIS) database, accessed at www.sanfordnc.net/gis.
- Long-Range Planning
The Long-Range Planning Division develops policy guides for future growth and land use, including neighborhood enhancement or design, transportation, and historic preservation.



Do You Need a Building Permit?

Before you start a home renovation project, whether it's a new kitchen, an updated family room, or a new sunroom, you should find out if you need zoning approval or a building permit.

Generally, a building permit is required for any construction, installation, repair, replacement, or alteration that costs more than \$15,000.

A permit is also required — no matter the cost — if the work involves the addition, repair, or replacement of load bearing members or structures, or the addition of plumbing, heating, air conditioning, or electrical wiring.

Examples of work requiring a permit:

- Decks, carports and garages of any size.
- Backyard storage buildings exceeding 12 feet in any dimension.
- Room additions, finishing an unfinished attic space.
- Relocating or installing new light fixtures that add to the electrical system.
- Replacing and reconnecting furnaces, etc.
- Adding to or modifying the heating and air conditioning system.
- Adding an additional sink or water closet or modifying the plumbing system.
- Replacing a water heater of another type.
- Kitchen cabinet replacement that changes the configuration or exceeds \$15,000.

Examples of work not requiring a permit:

- The repair of non-load bearing components and non-structural repairs.
- Replacing windows and doors if they remain in the same location and are the same size.
- Repairing pickets, railings, stair treads, and decking on exterior decks and porches.
- Any plumbing equipment or fixture/fitting replacement which does not change system capacity or equipment size.
- Like-for-like water heater replacement as long as it remains in the same location.
- Vinyl siding replacement, as long as the total cost doesn't exceed \$15,000.
- Roofing replacement that does not exceed \$15,000, uses the same type of materials and no structural work is performed.

Get full information about the permitting process on our website at www.sanfordnc.net/inspections.

Municipal Parks

The City of Sanford's Parks Department oversees several municipal parks and green spaces located inside Sanford's city limits.

The two most well-known parks are Depot Park and Kiwanis Family Park. While the City owns Depot Park, Kiwanis Family Park is operated in partnership with Lee County.

The City of Sanford created the Martin Luther King, Jr. Memorial to revitalize and beautify a section of Horner Boulevard while also providing a place of reflection. The memorial features a brick sculpture of Dr. King.

There are currently five municipal neighborhood parks. The City hopes these smaller parks will encourage community members to interact with their neighbors as their children engage in outdoor activity, thereby improving Sanford's overall sense of community.

DID YOU KNOW? >>>

The Parks Department was created in 2018 due to public demand for a more robust park system.

The City of Sanford also offers a variety of free, family-friendly park programs throughout the year. Highlights include concerts and a July 4th festival.

Our parks are open from sunrise to sunset. Leashed pets are welcome. Waste stations are available to allow for convenient cleanup.

Learn more about our parks and see programming at www.sanfordnc.net/parks.

- Park Information 919-775-8247
- After-Hours Emergencies 919-775-8268

ADMINISTRATION

Fedd Walker, Public Works Director

Caroline Jeffries, Parks & Grounds Administrator

MUNICIPAL PARKS

Depot Park, 106 Charlotte Avenue
Bandstand, fountain, benches, bike racks

Carr Creek Park, 2645 Mt. Pisgah Church Road
Playground, benches, grills

Kiwanis Family Park, 1800 Wicker Street
Inclusive playground, splash pad, stage, paved walking trail, bathrooms, benches, bike racks, bandstand

Maple Avenue Park, 305 S. Fourth Street
Playground, fall-safe flooring, benches

MLK Memorial, 645 S. Horner Boulevard
Lighting, benches

Sunset Park, 533 Sunset Drive
Benches

Third Street Park, 228 North Avenue
Playground, picnic tables, grills

Walter McNeil Jr. Park, 917 Martin Street
Playground, benches, grills



Municipal Parks cont.



ENDOR IRON FURNACE GREENWAY

The Endor Iron Furnace Greenway is a 1.43 mile paved trail that leads from Carbonton Road to Boone Circle. The Greenway is Lee County's premier facility for walking, running, and biking.

The Greenway is open to the public from sunrise until sunset year-round. The trail is not lighted. Markers, benches, and trash receptacles are placed along the trail. The greenway can be accessed from multiple points between Carbonton Road and Boone Circle.

Sanford Municipal Golf Course

The Sanford Municipal Golf Course allows both residents and visitors to play golf at a reasonable rate. Membership is not a requirement to play.

Originally designed by the esteemed Donald Ross, this uniquely challenging course features a large driving range, chipping green, practice bunker, putting green, pro shop, and snack bar.

With pine tree-lined fairways, beautiful azaleas, and a stunning view of Buffalo Creek on the back nine, the Sanford Municipal Golf Course has often been named the best local golf course by Sanford's residents.

Along with being a popular venue for tournaments, the course offers an annual summer golf camp. Campers don't need any experience or equipment to participate.

- Sanford Municipal Golf Course 919-777-1901
600 Golf Course Lane

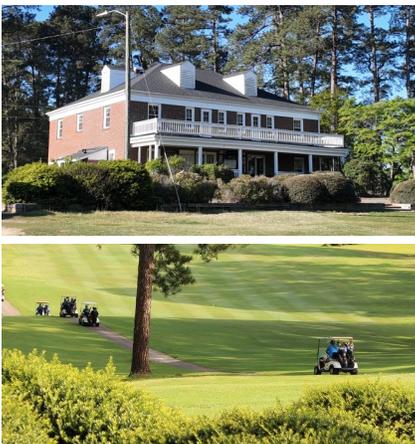
ADMINISTRATION

David Von Canon, Course Manager
Jack Radley, First Assistant Manager
Anthony Cicogna, Second Assistant Manager



ANNUAL MEMBERSHIP	INSIDE CITY	OUTSIDE CITY
Single	\$550	\$650
Double	\$675	\$775
Family	\$725	\$825
Single Limited	\$500	\$600
Double Limited	\$625	\$725
Junior	\$220	\$250

Note: Rates are for FY 2025-2026.



Public Art

The City of Sanford's public art program began in 2015 with the Sanford Spinners mural. Since then, the program has added a total of 16 murals, several interactive pieces, sculptures, and ghost signs.

This public-private initiative has added more than \$450,000 in public art to the Sanford community, which includes \$50,000 in grants from the N.C. House of Representatives and allocations by the Sanford City Council — but is mostly the result of private donations.

Over the past 10 years, the program has expanded to include an annual Juneteenth concert and several exhibits and performances.

Learn more about Sanford's Public Art Program at www.sanfordnc.net/art.

ADMINISTRATION

Marshall Downey, Planning Director
Liz Whitmore, Historic Preservation Planner

MURALS

To showcase Sanford's rich and interesting history, the City of Sanford's Appearance Commission has guided the creation of several historical murals in downtown Sanford and Jonesboro.

Each of the murals depicts scenes or people from Sanford's 150 years of history, unlocking the past for Sanford residents and visitors. The vibrant scenes help to bring everyone a sense of pride and belonging.



A map of Sanford's Mural Trail is available at www.sanfordnc.net/art.

INTERACTIVE INSTALLATIONS

The City of Sanford and the Appearance Commission have developed several interactive art installations around Sanford.

Our interactive art includes the Before I Die Wall and Butterfly Wings in Charlie Watson Lane, the Bringing the Arts Together Wheel on Horner Boulevard, the Locks of Love structure in Kiwanis Family Park, the Trains in Downtown scavenger hunt, Street Pianos, and fiberglass bee sculptures located throughout the city.

FUTURE ART

Sanford's public art program grows larger all the time. Upcoming installations include continued alley revitalization, lighting, community engagement projects, and — of course — more art.



DID YOU KNOW? >>>
The Public Art Program started with the Sanford Spinners mural in 2015. The mural was funded completely by private donations.



Residents and visitors can explore Sanford's thriving art scene right from their smartphones using the Otocast app.

The app features artist commentary, videos, and photographs. Each of Sanford's art installations are included.

Development Tracking

The City of Sanford offers two online options for learning about new and ongoing development initiatives: a projects hub and an interactive development tracking map.

PROJECTS HUB

The information available on the hub for each listed project includes a timeline, design renderings, maps, budgets, a detailed list of project partners, and progress updates.

View the hub at www.sanfordnc.net/projects.

DEVELOPMENT TRACKING MAP

This free interactive map allows users to view information about proposed and approved subdivisions and developments happening across Sanford and Lee County. The map is populated with up-to-date data from the Planning Department in partnership with Lee County Strategic Services.

Access the map at www.sanfordnc.net/development-map.

Active Projects

Sanford Microtransit Pilot...
The City of Sanford is working with Lee County and COLTS to provide affordable and accessible on-demand public transit.

Sanford Municipal Center...
The City of Sanford is expanding the Sanford Municipal Center to meet space needs and add public amenities.

Safe Streets for All Safety Actio...
The City of Sanford is partnering with Lee County, Broadway, and the Central Pines Regional Council on a Safety Action Plan, and we need your input.

Participatory Budgeting Sanford
Vote for your favorite project to enhance one of

Depot Renovation
The City of Sanford is renovating Sanford's historic

Public Works & Engineering Water Filtration Facility...
The City of Sanford is working with strategic regional

More You Should Know: From Curbside to Compost

Residents in Sanford's city limits pay a solid waste fee, which includes the cost of collecting leaves, limbs, bulk trash, garbage, and recycling from their homes each week.

The same equipment cannot be used for leaves as for limbs. Therefore, residents should make one pile for limbs and a separate pile for leaves. This will allow for efficient collection.



What happens next?

The collected leaves and limbs are delivered to the City of Sanford's compost facility, which is located at the Public Works Service Center. Once there, it is processed into compost or wood chips.

The City offers the finished compost and wood chips to the public at a reasonable price.

Learn more at www.sanfordnc.net/compost.

Municipal Locations

BUGGY COMPANY BUILDING

115 Chatham Street 919-718-4657
The Sanford/Lee County Planning and Community Development Department and the Human Resources Department are located in this County-owned building.

SANFORD DEPOT

106 Charlotte Avenue
This building is located in Depot Park in the heart of downtown Sanford.

SANFORD FIRE DEPARTMENT

512 Hawkins Avenue, 919-775-8313
2220 Woodland Avenue, 900 Cool Springs Road, and 3945 Colon Road
The City provides fire protection to residents across 33.5 square miles. To ensure quick response, there are currently four municipal fire stations.

SANFORD MUNICIPAL CENTER

225 E. Weatherspoon Street 919-777-1112
The upper level of this building houses Customer Service and Engineering, as well as the administrative, financial, and legal offices.
Sanford City Council meets in the building's Council Chamber and holds work sessions in its West End Conference Room. *(Building pictured below.)*

SANFORD MUNICIPAL GOLF COURSE

600 Golf Course Lane 919-777-1901
This unique public course was originally designed by Donald Ross in 1934. It is open daily except on Christmas Day and for weather-related closures.



SANFORD POLICE DEPARTMENT

225 E. Weatherspoon Street 919-775-8268
The City provides police protection within Sanford's city limits. The force operates around the clock, every day of the year. The department fills the lower level of the Sanford Municipal Center.

PUBLIC WORKS SERVICE CENTER

601 N. Fifth Street 919-775-8247
This location houses the majority of the Public Works divisions, the City's compost facility, and TriRiver Water's Sanford water and wastewater crews.

WATER FILTRATION FACILITY

7441 Poplar Springs Church Road 919-777-1801
Water for all residents connected to the TriRiver Water system in Sanford and Lee County is provided by the Water Filtration Facility. The facility is located less than one mile from our raw water source (Cape Fear River). The City also operates the Pittsboro and Chatham County water filtration facilities.

WATER RECLAMATION FACILITY

5327 Iron Furnace Road 919-775-8305
This LEED-certified facility discharges treated water into the Cape Fear River. The City also operates the Pittsboro water reclamation facility, which discharges into the Roberson Creek tributary of the Haw River.

SANFORD'S DRINKING WATER

The City of Sanford operates TriRiver Water to supply drinking water to Sanford residents, as well as the Town of Broadway, Lee County, the Town of Pittsboro, the Town of Siler City, and Chatham County.

The water supplied by TriRiver Water is sourced from the Cape Fear River, which is formed from the convergence of the Deep, Haw, and Rocky rivers.

TriRiver Water's goal is to produce safe, high quality drinking water. The water is tested daily to ensure it meets the highest standards.

Economic Development

SANFORD AREA GROWTH ALLIANCE

The Sanford Area Growth Alliance (SAGA) is a public-private entity formed by a merger of the Lee County Economic Development Corporation and Sanford Area Chamber of Commerce.

As the leading advocate of an attractive, prosperous, and engaged community, SAGA capitalizes on the synergies and strengths of each organization.

Learn more at www.growsanfordnc.com.

- Sanford Area Growth Alliance 919-774-8439
115 Chatham Street

DOWNTOWN SANFORD, INC

Downtown Sanford, Inc. is a 501c(3) non-profit organization dedicated to the economic health and quality of life in downtown Sanford.

The mission of DSI is to manage the development of Downtown Sanford as the primary economic, cultural, and social center of the community; to educate the community on the unique assets and

historical significance of the downtown area; and to promote and stimulate the improvement of these assets.

Learn more at www.downtownsanford.com.

- Downtown Sanford, Inc. 919-718-4659 x1400
229 Carthage Street

SANFORD TOURISM DEVELOPMENT AUTHORITY

As the official destination marketing organization of Sanford and Lee County, the mission of the Sanford Tourism Development Authority (TDA) is to promote, solicit, and encourage tourism and business travel through marketing and media services that enhance economic activity and the quality of life within Lee County.

Learn more at www.visitsanfordnc.com.

- Sanford TDA 919-718-4659 x1401
229 Carthage Street

Growing Sanford/Lee County with the Sanford Area Growth Alliance

The Sanford Area Growth Alliance (SAGA) is the economic development organization for Sanford and Lee County. The entity was formed in 2014 when the Chamber of Commerce merged with the Economic Development Corporation.

A public-private partnership, SAGA is funded in part by Lee County and the City of Sanford. Local businesses and private fundraising cover the remaining costs.

SAGA's stated mission is to expand and diversify Lee County's economic base through comprehensive economic development by supporting existing businesses and encouraging new business recruitment.

SAGA is co-located with the Sanford/Lee County Planning and Community Development Department in the historic downtown Buggy Company Building,



completing the City's vision of a convenient one-stop shop for growth and development.

Since its inception, SAGA has changed the face of Lee County by creating high-paying jobs, adding millions in commercial value, and bringing key investment to the central North Carolina region.

Learn more at www.growsanfordnc.com.

Public Transportation

To offer public transportation, the City of Sanford and Lee County have partnered to offer Buzzline – a microtransit service that offers affordable rides within a designated service zone.

Riders are able to travel for \$5 per trip within the service zone, connecting them to work, school, medical appointments, and more.

This service is funded through NCDOT’s Mobility for Everyone, Everywhere in NC Grant, which seeks to expand high quality, on-demand transit services in rural low-income communities through micro mobility services.

The service is operated by the County of Lee Transportation System (COLTS) on behalf of the City. The initiative is guided by an advisory board comprised of community stakeholders.

Buzzline’s designated service zone was developed by identifying areas where populations have the most limited transportation access.

Large places of employment, the Raleigh Exec Jetport, and the Sanford branch of the DMV were



added due to a proven need for on-demand microtransit service to these areas.

Buzzline runs on weekdays from 6 a.m. to 8 p.m. and on weekends from 7 a.m. to 7 p.m. except for holidays or during inclement weather.

Riders can book using the Buzzline Micro app, online at buzzlinemicro.com, or by calling COLTS at 919-776-7201. Up to 5 riders can take a single trip for one fare.

Visit www.buzzlinemicro.com for more information.

Friends of Sanford

Friends of Sanford, Inc. is a nonprofit unit of the City of Sanford formed to allow the public to help fund Sanford’s many initiatives and amenities.

Originally, Friends of Sanford was formed so that the City could accept monetary and in-kind donations to renovate the Depot Building. The nonprofit has become a tool for accepting donations for park and facility improvements, public art initiatives, and even for community programming.



Important note: Donations made to Friends of Sanford can only be used for municipal services, programs, and facilities.

Friends of Sanford is run by a 7-member board that includes members of Sanford City Council, the mayor, and the Assistant City Manager, as well as key members of the community.

Learn more about Friends of Sanford and find out how to donate at www.friendsofsanford.com.

? **DID YOU KNOW? >>>**
All private public art funding has come through Friends of Sanford since the unit was formed in 2019.

City Events & Programs

The City of Sanford organizes or participates in several programs that bring the public together to make our city the best it can be. The City recognizes that community engagement is crucial to a healthy and thriving environment for all.



CIVIC EVENTS

- **Arbor Day.** The Sanford Appearance Commission celebrates Arbor Day with an annual tree planting as part of its Tree City USA status. Learn more at www.sanfordnc.net/arborday.
- **Bee City Field Day.** The Sanford Appearance Commission holds a bee education event each year as part of its Bee City USA designation. Learn more at www.sanfordnc.net/bees.
- **Busking in the 'Boro.** The Parks Department hosts an annual street festival on Trade Street in Historic Jonesboro, complete with musicians, craft and food vendors, and more.
- **Sanford Block Party.** The Sanford Block Party is an annual event organized by the City of Sanford that chooses one neighborhood for a day of service. Learn more at www.sanfordnc.net/blockparty.
- **Concert Series.** The Parks Department hosts free concerts at Kiwanis Family Park and Depot Park. The schedule is shared at www.sanfordnc.net/music.
- **Red, White, and Blue Bash.** The Parks Department celebrates the 4th of July each year with music, food trucks, and fireworks at Kiwanis Family Park. Admission is free. See more park activities at www.sanfordnc.net/park-programs.

PROCLAMATIONS

Official proclamations from Sanford Mayor Rebecca Wyhof Salmon are issued to honor a person, organization, program, or event that reflects positively upon our city.

Proclamation requests should:

- be requested by or on behalf of a Sanford resident, organization, or event;
- have a positive citywide impact;
- not duplicate other requests; and
- not take sides in matters of political controversy, ideological or religious beliefs, or individual conviction.

The mayor's issuance of a proclamation does not constitute an endorsement.

Learn more about requesting a proclamation at www.sanfordnc.net/proclamations.

- **National Night Out.** The City of Sanford's police and fire departments visit Sanford neighborhoods on the first Tuesday of each August as part of a national effort to strengthen community bonds while reducing crime. Learn more about at www.sanfordnc.net/nno.
- **Downtown Sanford StreetFest.** Every second Saturday of October, StreetFest offers music, food, performances, and vendors in downtown Sanford. Learn more at www.sanfordstreetfest.com.

CIVIC EDUCATION

- **Sanford 101.** The City of Sanford offers a yearly educational program to help people who live and/or work in Sanford better understand the municipal decision-making process. Learn more at www.sanfordnc.net/sanford101.
- **Youth Golf Camp.** The Sanford Municipal Golf Course offers an annual week-long Youth Golf Camp each July for ages 9-14 that teaches foundational skills and strengthens techniques. Learn more at www.sanfordnc.net/golf.

Frequently Asked Questions

The following are common questions about the programs and services provided by the City of Sanford. Should you have questions that are not answered in this guide, check our website at www.sanfordnc.net or call Public Information at 919-777-1048.

BUDGET

Who determines the budget for the City? Sanford City Council determines the municipal budget for the fiscal year (July-June) based on recommendations from City staff, along with feedback from the public. The budget is published on our website at www.sanfordnc.net/budget.

What is the tax rate for the City of Sanford? The tax rate for fiscal year 2025-26 is 53.5¢ per \$100 assessed valuation. The rate is set each year during the budget process.

How can I better understand municipal spending? The City publishes the Popular Annual Financial Report each year to help educate the public about that year's budgeting decisions. Access the report at www.sanfordnc.net/pafr.

BUSINESS

Can I run a home-based business? Yes, if the business complies with the "Home Occupation" standards of the local zoning ordinance and all other applicable codes – such as Fire Code and Building Code. Learn more at www.sanfordnc.net/business.

What is the fee for a business privilege license? The City of Sanford does not require that businesses obtain a privilege license to operate within city limits. See page 3 for more information.

HOW DO I REPORT A WATER OR WASTEWATER EMERGENCY AFTER HOURS?

Our Customer Service Department is available to answer questions during regular business hours, which are 8 a.m. until 5 p.m. on week days.

For water or wastewater issues outside of those hours, call 919-775-8215. A Customer Service Representative will dispatch an on-call employee.

<http://www.tririverwater.com/contactus>

EVENTS

Does the City have to approve my event? Some events must be approved by the City of Sanford. When planning an event, contact the Public Information Office at 919-777-1048 for guidance.

Can I close a street for my event? The City has a process for closing streets for special events, such as parades and benefit runs. Learn more about the special event process at www.sanfordnc.net/events.

Are food truck rodeos allowed? All food trucks are required to obtain an annual permit. See food truck regulations at www.sanfordnc.net/planning.

FIRE

Can I burn my leaves or trash? No, the City offers curbside leaf/limb pickup as well as regular trash pickup.

Can I have a fire pit? Yes, fire pits and outdoor fireplaces are allowed as long as they do not exceed a 3' radius and a fire box not to exceed 6' in any direction.

GOVERNMENT

Why can't the mayor make businesses improve their properties? North Carolina state law only allows local governments to force changes to businesses in the case of health, safety, and well-being, but not for appearance.

How does the City bring in new business? The City does not recruit businesses; however, we do allocate funding to the Sanford Area Growth Alliance to promote Sanford. Also, Sanford City Council focuses on making business-friendly policies.

How do I speak with the mayor? The mayor is available by appointment. To request a meeting, contact her at rebecca.salmon@sanfordnc.net or call 919-777-1103.

Frequently Asked Questions

PARKS

Does the City own all the parks in Sanford? No, Lee County owns several of the parks located inside Sanford's city limits. A full list of County parks can be found at www.leecountync.gov.

When does the Kiwanis Family Park splash pad open?

The splash pad runs from the third weekend of May through the last Sunday of September. See specific hours at www.sanfordnc.net/parks.

When does the Depot Park fountain run? The fountain runs all year except when undergoing maintenance.

What are the hours for public restrooms at city parks?

Restroom hours are 7 a.m. until 7 p.m. from March through November, and 7 a.m. until dusk the remainder of the year.

How can I receive updates about events and programming in Sanford's parks? Text

"SanfordParks" to 38276 to receive park updates straight to your phone or email inbox.

PLANNING

Can I place a sign on my property? There are many rules around signage. Call the Planning Department at 919-718-4656 for sign rules and regulations.

How do I report overgrown lots or nuisance property?

Contact Code Enforcement team at 919-718-4652. Note that Code Enforcement only operates inside Sanford's city limits. Reports are confidential.

STREETS

How do I report a street light outage? Call the Public Works Service Center at 919-775-8247 with the pole number and exact location of street light.

Who paves or clears my street? The City is only responsible for the maintenance of city maintained/owned streets. Find out who maintains your street at www.sanfordnc.net/streets.

How do I report a pothole? Call the Public Works Service Center at 919-775-8247. For potholes on non-City streets, our representatives will alert the N.C.



DID YOU KNOW? >>>

You can see development projects approved by Sanford City Council at www.sanfordnc.net/projects.

Department of Transportation to help address the concern.

TRASH

How do I get a trash can? Request a trash or recycling cart by calling the Public Works Service Center at 919-775-8247.

When are my trash and recycling collected? Find your pickup day at www.sanfordnc.net/waste-services.

What can I put out for bulk trash pickup? See a list of acceptable items at www.sanfordnc.net/bulk-trash.

How do I dispose of old paint? The City can collect old paint with bulk trash if the paint has dried or the cans are filled with sand or kitty litter.

UTILITIES

What utilities does the City provide? TriRiver Water, operated by the City of Sanford, provides water and wastewater services to most water users in Lee County.

How do I start utility services? Learn about starting and stopping service at www.tririverwater.com.

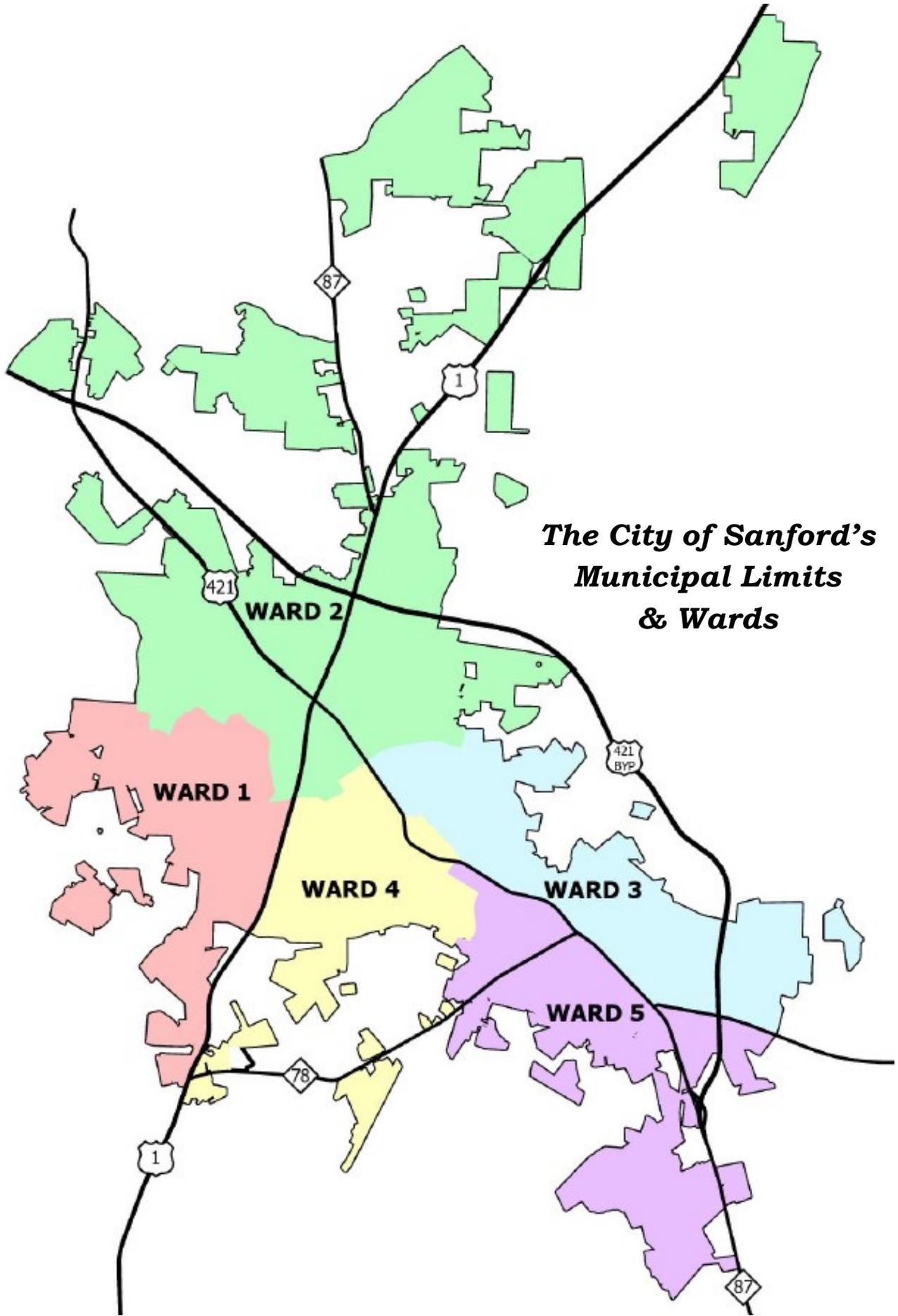
How can I pay my bill? Customers have many payment options, including bank draft, online pay, and pay by phone. Learn more at www.tririverwater.com.

Who do I call if I have a question about my water or wastewater bill? Call Customer Service at 919-775-8215.

WATER

How often is my water quality tested? TriRiver Water conducts daily tests to ensure its water meets federal standards. Call Customer Service at 919-775-8215 with questions or to request additional testing.

How do I find out about water outages? Sign up to receive outage notices at www.tririverwater.com/alerts.



***The City of Sanford's
Municipal Limits
& Wards***

We're glad you're here!

