

Donation Options

Customers who choose to participate in the Sanford Cares assistance program have three options for making a donation:

- 1 Round your bill up to the nearest dollar amount.** Your donation will begin during the billing cycle following receipt of your form.
- 2 Choose a flat amount to be added to each month's bill.** This can be any amount of your choosing. It will also go into affect with the billing cycle following receipt of your submission.
- 3 Make a one-time donation of any amount.** You do not have to commit to a recurring donation. Simply submit a check with "Sanford Cares" in the memo line to our Customer Service Department.

For more information about each option, contact Customer Service at customerservice@tririverwater.com or call 919-775-8215.

Yes! Please sign me up as a donor.

I understand that the amount of my donation will go to Johnston Lee Harnett Community Action for families in need.

Name: _____

Address: _____

Account #: _____

Phone #: _____

- Round up my bill to the nearest dollar amount.
- Apply a flat amount of \$_____ to my bill each month.
- Please accept my one-time donation in the amount of \$_____.

Signature: _____

Please return this form to:

TriRiver Customer Service
225 East Weatherspoon Street
Sanford, NC 27330

You can also sign up as a Sanford Cares donor electronically by sending an e-mail to

customerservice@tririverwater.com.

For questions please call Customer Service at 919-775-8215.



COMMUNITY ASSISTANCE & RELIEF
EMERGENCY SUPPORT



*Temporary Assistance
for Customers in
the City of Sanford*

www.tririverwater.com

You can make a difference to someone in need for less than \$12 per year.

The Sanford Cares assistance program allows customers to round up their monthly bills to the nearest dollar.

The extra cents will be added to an emergency relief fund to help struggling residents pay their water and sewer bills.

There's also an option to make a monthly flat donation or a one-time donation.



Sanford Cares will be administered by Johnston-Lee-Harnett Community Action.

JLHCA is a private, non-profit agency that has helped families in need since 1966.

The agency provides housing, crisis intervention, utility bill assistance and other services to thousands of people each year.

JLHCA is a tax-exempt charity under Section 501(c)(3) of the federal tax code.

The main office is located at 225 S. Steele Street in Sanford and is open Monday through Friday from 8:00 a.m. to 5:00 p.m.

**919-776-0746 or
jlhcommunityaction.org**



Cancellation

Please note that each time a customer disconnects or transfers service, any contributions will automatically stop.

Customers must make a new request to start contributions each time they restart service.

To cancel a contribution at any time, contact Customer Service at 919-775-8215 or by email at customerservice@tririverwater.com.